

What is the Emergency Reserve Fund on My Water Bill?

Louisiana's recent history of winter storms, hurricanes and pandemic responses have been a significant financial undertaking for all utilities. Louisiana Water Company (LAWCO) has been authorized to establish an Emergency Reserve Fund to ensure that the water company has the financial ability to respond to these emergencies. To establish this emergency reserve fund, a charge of \$1.05 per customer will be assessed on each water bill as a separate line item referenced as Emergency Reserve Fund for a period not to exceed twelve (12) months. Should you have any questions please contact the customer service office for your service area. The contact information for your customer service office can be found at <https://louisianawater.com/service/new-customer-welcome-info.html>.

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