

## *LAWCO Warns Customers of Fraudulent Phone Calls*

Fraudulent callers are calling LAWCO customers in several of our service areas demanding immediate payment of water bills or face water service disconnection. LAWCO reminds all customers that the company will not call and pressure customers for payment. LAWCO also warns customers to be suspicious of telephone numbers given during these calls. These numbers are not LAWCO's customer service telephone numbers even though the callers are representing themselves as LAWCO customer service representatives.

The creativity of these scam callers has increased, putting our customers at greater risk of falling victim to these dishonest people. It is very important to use LAWCO's established customer service telephone number and not a telephone number the callers give to them to verify account balances, discuss account information or process payments. All customers, especially our business customers, should be aware and protect themselves from this scam.

For customer's protection, LAWCO gives two important points regarding unpaid water service bill balances:

- LAWCO representatives will never call customers demanding payment.
- LAWCO representatives will not tell the customers the type of payment method to use to pay their water bill.

LAWCO has contacted local law enforcement officials to investigate these calls. The company reminds customers to always use the established LAWCO customer service telephone numbers:

Crowley Service Area – (337) 788-1312

DeQuincy Service Area – (337) 786-4426

Eunice Service Area – (337) 457-1770

Lecompte Service Area – (800) 375-0023

Mansura Service Area – (800) 375-0023

New Iberia & Loreauville Service Areas – (337) 365-0002

to contact the company to discuss bill balances or account information. If you have any questions about your water service or water bill, please contact our customer service office.

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